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TO: U.S. Patent Office **Fax#:** 703-872-9306

FROM: Reynetta DeVeau, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal

DATE: 08/24/04 **# of Pages:** 51

RE: Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE		AUG 24 2004
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS		Atty. Docket No. (Opt.) VIGN1560
Applicants Brian Reistad, et. al.		
Application Number 09/621,913	Filed 7/24/2000	
For METHOD AND SYSTEM FOR FACILITATING MARKETING DIALOGUES		
Group Art Unit 2155	Examiner Jean, Frantz B.	
Confirmation No. 5562		

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>8-24</u> , 2004.	
<u>Reynetta Deveau</u> Signed Name	
<u>Reynetta Deveau</u> Printed Name	

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on December 13, 2002 on Reel/Frame: 013564/0785, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

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I hereby state I am authorized to act on behalf of VIGNETTE CORPORATION.

Respectfully submitted,

VIGNETTE CORPORATION

Dated: 8/13, 2004

By: [Signature]
Bryce Johnson, Senior Vice
President & General Counsel